

# Reporting Compliance & Fraud Waste and Abuse Issues

CVS® Accountable Care Organization, Inc. is part of the CVS Health® family of companies. We offer the CVS Health Ethics Line as a resource to report, investigate, and resolve suspected, potential, or detected compliance and/or Fraud, Waste and Abuse (FWA) concerns.

It is available to all parties 24 hours a day/7 days week and it allows for anonymous and confidential good faith reporting.

A no-tolerance policy for retaliation or retribution against any good faith reporting, including reporting related to the False Claims Act, is strongly enforced.

All employees of the CVS Accountable Care Organization, Inc, all Participant Providers, all Preferred Providers, and Beneficiaries may file potential compliance issues and Fraud Waste and Abuse issues using the following methods:

**Web:**

<http://www.CVSHealth.com/EthicsLine>

**Phone:**

877-CVS-2040 (877-287-2040); TTY: 711

**Email:**

Ethics.BusinessConduct@CVSHealth.com

**CVS Accountable Care Organizational Contacts:**

CVS Accountable Care Compliance team:  
CVSACO\_Compliance@CVSHealth.com